

Contractor Assessment Initiative (CAI)

Provides on-line assessment information on Multiple Award Schedule (MAS) contractors.

Complies with Federal Acquisition Streamlining Act (FASA) and Office of Federal Procurement Policy (OFPP) guidance.

**GSA
wants
You!**

Contractor Assessment Components:

Administrative Compliance

Are you in compliance with the terms and conditions of your contract?

Customer Dialogue

Are Federal customers satisfied with your products, service, delivery?

Attributes Of A star Performer...

- ✦ Quality products and services
- ✦ "Best Value" cost estimates
- ✦ Timely delivery and completion
- ✦ Professional relationships and concern for the customer

Benefits of CAI

- ✦ Strengthens the MAS program
- ✦ Provides visibility of current performance
- ✦ Offers global marketing opportunities
- ✦ Opens lines of communication

Special Concerns

Q What will GSA do with contractor assessment information?

A *Provide customer feedback information on-line for Federal agencies and FSS personnel.*

Issue an internal evaluation to you and FSS personnel.

Provide contractor assessment information to Federal customers, FSS personnel...and you!

Q Will you have an opportunity to provide responses on information prior to posting?

A *Yes! There is a review cycle for additional comments prior to posting.*

Security Issues

Q How is your customer information protected from disclosure?

A *Your customer information is protected from disclosure under the Freedom of Information Act (FOIA), 5 U.S.C. 552.*

Q How is contractor assessment information accessed?

A *Federal customers, FSS personnel and you have access to information through secure web sites.*



We are here for you!

Contact your assigned Administrative Contracting Officer (ACO)

Visit our web site and choose Contractor Assessment:
<http://vsc.gsa.gov>

E-mail your questions and comments to the Contractor Assessment team at:
contractor.assessment@gsa.gov

Office of Contract Management

U.S. General Services Administration
Office of Contract Management (FQ)
1941 Jefferson Davis Highway
Arlington, VA 22202



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